

UNC Health Care Clinic-Based Ambulatory Care Pharmacy Internship

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OVERVIEW OF INTERNSHIP

The UNC Clinic-Based Ambulatory Care Pharmacy Internship is a two-year experience that combines concentrated summer programs with requirements during the academic year. It is aimed at providing future pharmacy leaders with exposure to the complexities of ambulatory care practice sites and the role of a Clinical Pharmacist Practitioner (CPP) in a unique clinic setting. The student intern will be exposed to a broad range of services and programs, with a focus in a specific therapeutic area, sharing in the goal to maintain UNC Medical Center's Department of Pharmacy mission to provide patient-centered medication management that optimizes outcomes through an alignment of practice, education, research, and leadership.

The program offers a number of opportunities for intern exploration that may include pharmacy technician activities, pharmacist shadowing in a variety of clinics, medication reconciliation and patient counseling, active learning, literature reviews, leadership and mentorship opportunities, and ownership and completion of patient-related and/or quality improvement projects in collaboration with CPP's in their respective clinics. Interns will also have the opportunity to practice good communication skills through patient interactions as well as discussions and presentations with pharmacists, residents, and other health care professionals.

PROGRAM FORMAT

The internship encompasses a concentrated experience during the summer that continues throughout the academic year. Students completing the program should expect to gain an understanding of clinical programs and operations within the UNC Medical Center Specialty and Primary Clinic (SCP) team practice sites that often include a specialty pharmacy component.

Each intern will have a designated clinic as their primary focus, intended to serve as the longitudinal clinic experience throughout the program. During the summers, the intern will have the opportunity to rotate throughout different ambulatory care clinics based on their preferences and clinic need/availability. Potential clinics include:

- Neurology
- Hepatology/Gastroenterology
- Rheumatology
- Pulmonology
- Infectious Diseases
- Management & Pharmacy Administration
- Heart & Vascular Clinic
- Solid Organ Transplant
- Geriatrics
- Diabetes & Endocrinology
- Pain Management

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| Start Date: | May or July following PY1 year, depending on learner rotation schedule |
| Duration: | 2 years (compensated) |
| Time Commitment: | <p>Hours during PY2/PY3 school year: 40 hours/month</p> <ul style="list-style-type: none"> • 8-12 hours per week (weekend hours may be required) <p>Hours during Rotation months: 1 weekend (16 hours) per month</p> <p>Hours during Summer months: Full-time (40 hours/week)</p> |
| Year 1 Breakdown: | <p>Summer: 1 month of training with current PY2 intern & UNC Shared Services Center Pharmacy 1 month of training in intern-specific designated clinic</p> <p>PY2 School Year:</p> |

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| | Technician-based responsibilities in intern-specific designated clinic |
| Year 2 Breakdown: | Summer: 1 month training the new CB-ACP intern in intern-specific designated clinic 2 months rotating in different ambulatory care clinics, based on intern preference and clinic need/availability PY3 School Year: Technician-based responsibilities in intern-specific designated clinic |

OBJECTIVES OF PROGRAM

- Expose student intern to a variety of ambulatory care clinical pharmacy practices
- Expose student intern to the roles and responsibilities of clinical pharmacist practitioners (CPPs) serving on an interprofessional healthcare team
- Provide the student intern with experience in the operational aspects surrounding the optimization of medication access for patients receiving specialty pharmacy medications
- Provide student intern with opportunities to review and improve policies and procedures which aim to serve the ambulatory care specialty pharmacy patient population
- Enhance the student intern's didactic and clinical training to be more competitive in seeking future training and educational opportunities

WORDS FROM PAST & CURRENT INTERNS

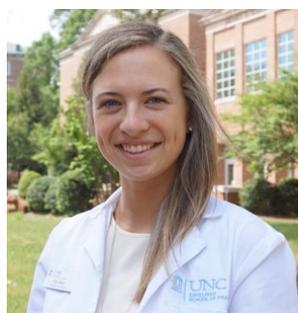


Amanie Khairullah, PharmD, Class of 2019

Intern-Specific Clinic: Hepatology

Current: PGY-1 WakeMed Health & Hospitals

Being a CB-ACP intern has allowed me to expand my clinical skills by applying and building on what I learned in the classroom. The most rewarding aspect of this internship is building relationships with patients and listening to how much they appreciate the care and help we provide. It also has allowed me to better my patient communication skills. This internship is a great opportunity for students to explore the role pharmacy has in ambulatory care, as well as grow personally and professionally.

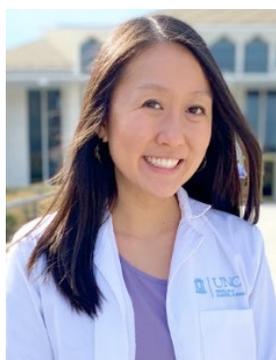


Erin Mays, PharmD Candidate, Class of 2020

Intern-Specific Clinic: Infectious Diseases

Current: PY4 in the Durham Region

The most rewarding part of this internship for me has been the chance to establish long-term relationships with patients and other healthcare professionals on the clinic staff, a component of pharmacy practice that is unique to ambulatory care. Thanks to this internship, I am able to gain exposure to specialty pharmacy operations, CPP responsibilities, and a variety of therapeutic areas, all of which will prepare me well for residency & the evolving practice of pharmacy.



Anita Yang, PharmD Candidate, Class of 2021

Intern-Specific Clinic: Hepatology

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As a CB-ACP intern, I am able to work alongside Clinical Pharmacist Practitioners in out-patient clinics and directly impact patients' disease states. This has been a unique opportunity to counsel and assist patients throughout their specialty medication therapies and allows patients to instill their trust in a pharmacy team. This internship has allowed me to build my problem-solving, professionalism, and communication skills with patients and also various healthcare providers. This is an excellent opportunity for students to get exposure to ambulatory care pharmacy and gain direct patient-care experience.



Ellen Montgomery, PharmD Candidate, Class of 2022

Intern-Specific Clinic: Family Medicine

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As the pharmacy intern at UNC Family Medicine Center I have been able to assist the clinical pharmacist in seeing patients, taking medication histories, and calling to follow-up with patients. I have gotten a great sense of how pharmacists, physicians, and social workers can all collaborate to optimize patient management by assisting with transitions of care visits. These experiences with direct patient care have been complimented by multiple projects I have worked on, including developing Epic templates for the population health team, creating patient-friendly medication lists, and working to meet some of the clinics COPD/asthma quality metrics by engaging patients in inhaler counseling. This internship has developed my confidence as a future clinician and I could not be more thankful to be in an ambulatory care setting to learn and grow.

APPLICATION INFORMATION

- Refer to [UNC Hospitals Pharmacy Internship Programs](#) for application cycle details.
- Applicants must be first year pharmacy students at the UNC Eshelman School of Pharmacy.
- This internship requires one letter of recommendation for a complete application.