



Memorandum Core #223

To: UNC Health System Attending Physicians, House staff, Nursing
Coordinators, Department Heads and Supervisors

From: *HWH* Herbert C. Whinna, MD, PhD; Medical Director, McLendon Clinical Laboratories
NKS Nichole Korpi-Steiner, PhD; Medical Director UNCH POC Testing

Date: 5/27/2025

SUBJECT: Quantra® Desktop Remote Viewer Access now available

Effective immediately, access to the Quantra® Desktop Remote Viewer (QDRV) is now available upon request through “Manage Access” on the MySupport@UNCHealth website.

QDRV is an accessory application for use with the Quantra® Hemostasis Analyzer and is intended for the viewing of real-time or historical results from any Quantra device(s) connected within a hospital system’s secure network. At the UNC Medical Center, this application is published and disseminated through Citrix (MyApps).

To request access:

1. Navigate to “[Manage Access](#)” on the MySupport@UNCHealth website
2. Search for and select yourself or the intended user. Click “next”
3. In the “Search for Access” field, type “Quantra” followed by enter. The access you are looking for is called “**AP-UNCH-CTX-QuantraRemoteViewer-Users.**” Select this access and click “next.”
4. Review the “Adding Access” details and click submit to complete the process.
5. Once the request has been submitted, reviewed, and approved by a laboratory representative and your direct manager, ISD will publish the QDRV application in your myApps files.

Once your access request has been reviewed and approved by a laboratory representative, you will receive an email with full instructions for logging on and utilizing the application.

Please contact Dr. Whinna (Herbert.Whinna@unchealth.unc.edu; 984-974-1500) or Dr. Korpi-Steiner (Nichole.Korpi-Steiner@unchealth.unc.edu; 984-974-1498) for questions concerning the laboratory tests.