Memorandum – Micro #258

To: UNC Health/Hospitals/Medical Center) Attending Physicians, Faculty Practice Physicians, Housestaff, Clinical Nurse Coordinators, Department Heads and Supervisors

From: Herbert C. Whinna, MD, PhD; Medical Director, McLendon Clinical Laboratories

Melissa B. Miller, PhD; Director, Clinical Microbiology and Molecular Microbiology Laboratories

Date: September 8, 2026

Subject: Interruption of McLendon Labs Molecular Microbiology Testing

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The UNCMC McLendon Clinical Laboratories Molecular Microbiology Laboratory is experiencing a disruption to HIV, Hepatitis B, and Hepatitis C quantitative PCRs (i.e., viral loads). It is unknown at this time when services will be reinstated. All orders will be routed to Mayo Medical Laboratories during this downtime. For HIV and HBV, there are no changes to how to order these tests. **For HCV, the automatic reflex from positive viral loads to HCV genotyping will be temporarily discontinued. Please order either HCV RNA or HCV RNA *with reflex to genotyping* [LAB21215] as clinically indicated.** Turnaround time for these tests may be impacted. See below for additional test information.

McLendon Test Order	Link to Mayo Test Code	Mayo Turnaround Time (upon specimen receipt)
HIV RNA, Quantitative, PCR [LAB878]	HIVQN	1-3 days
HIV RNA Supplemental (indeterminate antibody/antigen positives) [LAB8214A] – *lab-only test*	HIS12	1-3 days
Hepatitis B DNA, Quantitative, PCR [LAB951]	HBVQN	1-3 days
Hepatitis C RNA, Quantitative, PCR [LAB887]	HCVQN	1-3 days
HCV Quantitative PCR with Genotype Reflex [LAB21215]	HCVQG	1-8 days
Transplant Hepatitis C RNA, Quantitative, PCR [LAB21727] **Lab will reorder as LAB887**	HCVQN	1-3 days

Please direct questions to Dr. Melissa Miller at Melissa.Miller@unchealth.unc.edu.