Memorandum - POC #9

To: UNC Health Attending Physicians, Faculty Practice Physicians, Housestaff, Clinical Nurse Coordinators, Department Heads and Supervisors

From: Nichole Korpi-Steiner, PhD, Director, UNCMC POCT, ACC POCT
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Herbert C. Whinna, MD, PhD, Medical Director, McLendon Laboratories

Date: July 31, 2026

Subject: Important: Verify patient ID displayed on glucose meter

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An urgent medical device recall has been issued by Nova Biomedical related to patient ID scanning on the Nova StatStrip Gen 2 glucose hospital meters [1].

Per the manufacturer, the occurrence rate is low though customers have reported that when scanning patient ID barcodes, prior patient information may remain on the meter screen. If this information is accepted, an accurate glucose result may be assigned to the wrong patient.

This issue has *not* been reported at any of UNC Health facilities, to date, though it is important that teammates are aware of this potential issue and remain vigilant in verifying the patient ID displayed on the glucose meter.

Recommended Action:

- Verify that the patient ID displayed on the meter screen is correct after scanning the patient's armband or registration label and before accepting the patient's result, in accordance with glucose meter policy (POC Whole Blood Glucose Testing Using the Nova Biomedical StatStrip®).
- If the patient ID displayed is incorrect, remove the glucose meter from service and notify the Point of Care Testing department by email at PointofCareTestingUNCH@unchealth.unc.edu.

If you have any questions, please contact POC office at 984-974-1416, or Dr. Korpi-Steiner at 984-974-1498 or Nichole.korpi-steiner@unchealth.unc.edu

Reference:
[1] Nova Biomedical Customer Advisory Notice: 02-26NG-US