Community-Based Pharmacy Administration & Leadership Internship Program

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INTERNSHIP DIRECTORS:
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PROGRAM OVERVIEW:

The Community-Based Pharmacy Administration & Leadership (CPAL) Internship is a two-year program providing experiences across three UNC Hospitals outpatient ("community") pharmacies at the UNC Medical Center's Chapel Hill and Hillsborough campuses. Sites include the Central Outpatient Pharmacy (COP), Employee Pharmacy, and Hillsborough Outpatient Pharmacy (HOP), and Transitions of Care services. The student intern will be exposed and involved in projects relating to discharge workflow, bedside delivery, medication histories, as well as conventional to traditional retail settings. The intern will also engage in a longitudinal project with the goal of presenting a poster at a conference.

There are a multitude of leadership/administrative adjacent opportunities for the student intern to explore, including: competency in staffing an outpatient pharmacy, administrative projects relating to workflows/compliance, professional development through side-by-side work with pharmacists and the pharmacy manager, networking with current residents, shadowing opportunities related to the intern's interests, as well as gaining experience with the UNC Pharmacy Assistance Program (PAP) for patients with limited to no healthcare coverage.

PROGRAM FORMAT:

Start Date:	May or July (dependent on individual's rotation schedule)
Duration:	2 years (paid)

Time Commitment:	<u>Staffing</u>
	• While classes are in session, as well as during breaks and professional rotations
	  ○ Every 3rd Weekend (16 hours/weekend)
	  ○ Includes one "major" and one "minor" holiday
	  ○ Opportunity to pick up shifts
	<u>Project Hours:</u>
	• Classes in session: 4 hours per week
	• Break periods: flexible
	• Rotations: no weekly project hours requirement

Summer Following PY1 School Year:	• TWO-month onboarding (40 hours/week), when the student is not on rotation • Staffing every third weekend (16 hours/weekend) once fully trained in outpatient workflow

PY2 School Year:	Staffing
	• While classes are in session, as well as during breaks and professional rotations
	  ○ Every 3rd Weekend (16 hours/weekend)
	  ○ Includes one "major" and one "minor" holiday
	  ○ Opportunity to pick up shifts
	Project Hours:
	• Classes in session: 4 hours per week
	• Break periods: flexible
	• Rotations: no weekly project hours requirement

Summer Following PY2 School Year:	• Staffing every 3rd weekend (16 hours/weekend) • Opportunity to pick up shifts • Project hours vary based on assigned role

PY3 School Year:	Staffing
	• While classes are in session, as well as during breaks and professional rotations
	  ○ Every 3rd Weekend (16 hours/weekend)
	  ○ Includes one "major" and one "minor" holiday
	  ○ Opportunity to pick up shifts
	Project Hours:
	• Classes in session: 4 hours per week
	• Break periods: flexible
	• Rotations: no weekly project hours requirement

CURRENT INTERNS:

Bea Calwitan, PY3

Email: beac@ad.unc.edu
Phone: 336-307-0549

I applied for the CPAL internship because I wanted to step into a role that would let me grow as a student pharmacist while exploring different sides of pharmacy. Through this internship, I've been able to work at the Central Outpatient Pharmacy, Hillsborough Outpatient Pharmacy, with the Medication History Team, and with the Pharmacy Assistance Program. These experiences have given me the chance to interact directly with patients and better understand the important role pharmacists play in patient care and transitions of care. Having worked in other pharmacy settings before, I've found that the CPAL internship has given me a unique opportunity to learn more about clinical pharmacy and see how pharmacists make an impact on a larger scale. What I value most about this role is the opportunity to learn and the connections I've been able to build with pharmacists, residents, and technicians who support me. I've really valued everything I've learned through this internship so far, and I'm excited to keep building on these experiences. I can't wait to welcome the incoming intern and hope they find the role just as rewarding!

Ruby Jackson, PY2

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I applied to the CPAL internship because I saw an opportunity to broaden my view of retail and community pharmacy settings. Within this role, I have had the opportunity to work primarily in the Central Outpatient Pharmacy at the UNC Medical Center, where I interact with a diverse population of patients, whether they are discharging from the hospital, oncology patients receiving infusions, or community members. UNC pharmacy sites are integrated into the EPIC electronic health system, which allows us to directly chat with prescribers and gives us more information to guide a pharmacist's clinical reasoning. In addition to working alongside technicians and pharmacists at COP, I have spent time in the Employee Pharmacy, Hillsborough Outpatient Pharmacy, and even Eastowne Pharmacy, forming a large network of pharmacists and knowledge on unique workflows. Outside of the traditional retail setting, I have also had the opportunity to perform medication histories, bedside deliveries, and learn about the Pharmacy Assistance Program. I have been connected with shadowing opportunities to explore all the career options that pharmacy holds for me. My experience in the CPAL internship has helped me develop skills that are essential to being a pharmacist and I have really valued my time in this community setting. I look forward to beginning my longitudinal project soon and exploring my interests in this environment. I am excited to welcome the new CPAL intern and help them ease into their new role!

FURTHER INFORMATION:

- Please refer to UNC Pharmacy Internship Program site to apply.
- (1) Letter of Recommendation Required (sent directly to the intern director(s), via email)
- All applicants must be current PY1 students