



MEMORANDUM #5

TO: UNC Hospitals Housestaff, Attendings, Nursing Supervisors, Department Heads and Supervisors

FROM: Peter H. Gilligan, Ph.D., Director, Phlebotomy Services
Herbert C. Whinna, M.D., Ph.D., Director, McLendon Clinical Laboratories
Cathy Holleman, Administrative Director, McLendon Clinical Laboratories
Diana Willoughby, Assistant Administrative Director, Phlebotomy Services

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SUBJECT: Expansion of Phlebotomy Services

DATE: April 28, 2009

McLendon Clinical Laboratories and Senior Administrative Leadership are pleased to announce an expansion of Phlebotomy Services. On May 3, 2009 we will begin to offer blood collections hourly between 04:00 (4AM) and 22:00 (10PM). Currently, we offer seven collection times daily. The new schedule will make hourly collections available nineteen hours each day. We anticipate the increased availability of collection times will enable Phlebotomy Services to be utilized for the collection of specimens such as therapeutic drugs and cardiac enzymes that may not have corresponded to our previously timed rounds.

Orders must be placed by ten minutes till the hour in order to make the round (example, a blood draw to be requested for the 1400 RND must be ordered before 13:50). Orders placed after the cut-off time will be automatically placed on the next hour's draw.

For those areas, such as pediatrics, that prefer we do not disturb patients before 06:00, you will now have the option of ordering the collection for the 0600 RND, or 0700 RND, etc.

The options available in CPOE for blood collections to be performed by a phlebotomist will be timed collections at:

0400 RND, 0500 RND, 0600 RND, 0700 RND, 0800 RND, 0900 RND, 1000 RND, 1100 RND, 1200 RND, 1300 RND, 1400 RND, 1500 RND, 1600 RND, 1700 RND, 1800 RND, 1900 RND, 2000 RND, 2100 RND, 2200 RND

There will be no blood collection rounds performed by Phlebotomy Services on the overnight shift after the 2200 RND is completed. Phlebotomy Services timed collection rounds will resume at 0:400 each day. The last 0100RND to be performed will occur on Sunday, May 3, 2009. There will be NO 0100 RND as of May 4, 2009.

Phlebotomy Services will continue to collect blood cultures 24/7 for all inpatient areas.

We anticipate some delays at first, until the new ordering patterns are established. We thank you in advance for your patience and cooperation in this matter.

Questions and concerns should be addressed to Diana Willoughby, Assistant Administrative Director, Phlebotomy Services 6-7667, dwilloug@unch.unc.edu