



MEMORANDUM #71 (REVISED to show correct times 8/1/2018)

TO: UNCHCS Attending Physicians, Housestaff, Clinical Nurse Coordinators, Department Heads and Supervisors

FROM: ^{MCU} Herbert C. Whinna, MD, PhD, Medical Director, McLendon Clinical Laboratories

^{WPK} Yara A. Park, MD, Medical Director, Transfusion Medicine Services

SUBJECT: Scheduled Downtime for UNCHCS Transfusion Medicine Services' Computer System – August 14, 2018

DATE: July 31, 2018

On Tuesday August 14, 2018, the Transfusion Medicine Services' computer system, for **ALL of UNC Health Care Systems**, will have a scheduled downtime from 5am until approximately 3pm for a system upgrade. During this time, all testing and administrative functions in TMS will be done manually. All emergency requests and STAT orders will be handled as they normally are, but all other orders might experience a significant delay in turn-around times. No TMS results will be in EPIC during this time but will be entered once the computer system is restored.

Please direct any questions to the medical director and/or supervisors in your location's lab/blood bank areas; see email links and phone numbers listed below:

LOCATION	CONTACT EMAILS	PHONE NUMBERS
UNCMC	Yara Park, MD – Medical Director Caroline Immel – Asst. Admin. Director	984-974-1780
Rex Hospitals	Timothy Carter, MD – Medical Director Blake Hutchinson, MD – Medical Director Steve Finch – Lab Director Margaret Windett-Sims – TMS Manager	919-784-3100 919-784-2400 919-784-4763
Chatham Hospital	Herbert Whinna, MD, PhD – Medical Director Kate Pruitt – Lab Manger	919-260-8065 919-799-4662
High Point Regional Health	Ann Oaks, MD – Medical Director Sherrie Livecchi – Lab Director Melissa Dugenske – Blood Bank Supervisor	336-781-2404 336-878-6000
Johnson Health	Leslie Taylor, MD – Medical Director Dan Rogers – Lab Director Wendy Allen; Blood Bank Supervisor	919-938-7105 919-938-7140 919-585-8480
Pardee Hospital	Harold Poston Jr, MD – Medical Director Karla Ketwitz – Lab Director Jennifer Foss – Blood Bank Supervisor	
Caldwell Memorial Hospital	Joseph Vogel, MD – Medical Director Gloria Bonin – Lab Director Denise Luterbach – Blood Bank Supervisor	