



UNC
HEALTH CARE

MEMORANDUM # 8

TO: UNC Hospitals Attending Physicians, Housestaff, Department Heads,
Nursing Staff and Supervisors

FROM: Herbert C. Whinna, M.D., Ph.D. Director, McLendon Clinical Laboratories *HW*
Peter Gilligan, Ph.D., Director, Phlebotomy Services *PG*
Diana Willoughby, Assistant Administrative Director, Phlebotomy Services *DW*

DATE: June 6, 2012

**SUBJECT: "On Demand" Orders for Newly Admitted UNC Hospitals Patients in the
Late Evening and Overnight Hours**

As of June 4, 2012, Phlebotomy Services is able to offer blood collections for patients who are newly admitted to UNC Hospitals in the late evening and overnight hours. Physicians can place orders for blood to be collected by a phlebotomist, "on demand," for patients admitted to an inpatient bed, between 9:31PM and 4:01AM. This service was implemented to assist our nurse and physician colleagues to better serve our patients.

"On demand" orders for new admissions can only be placed during these restricted night time hours. Only patients who meet the "new admission" criteria are eligible for this specialized order placement. Note: Due to limited staffing, phlebotomists are not STAT responders. These orders should not be used for newly admitted patients who experience a status change requiring emergent care.

Due to the newness of this system functionality, we may experience some unexpected difficulty. If you are unable to place an order for a patient who meets the new admission criteria, please page Phlebotomy Services at 347-0524 and ask the phlebotomist to assist with the ordering and collection. The problem will be investigated and reported to ISD. Orders attempted for patients who do not meet the new admission criteria, should not be reported as system problems.

All other questions and comments should be directed to Diana Willoughby, Assistant Administrative Director, Phlebotomy Services, 966-7667.